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January 27, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

Re: Microsoft Settlement

Dear Mr. Ashcroft:

I support the settlement between Microsoft and the U.S. Department of Justice. Please stop this foolishness.

I feel that, as an attorney and president of a technology firm, I have some reasonable understanding of the issues in this case. It is my strong feeling that the Government's actions have been overly aggressive and caused problems damaging to the whole software industry. I have no sympathy for Microsoft's competitors who have sought to promote this case. I believe that they have done so in order to gain advantage for their otherwise inferior software.

I have no economic relationship with Microsoft, beyond being in the same industry and using their products—for which I pay retail. I support Microsoft and this settlement and I hope you will lend your support as well. Thank you.

Yours truly,



Randy Hanshaw
President, ReportWare, Inc.

RH:gt
cc: Senator Harry Reid